Service Bulletin

BK RADIO

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BKSB-1024
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Issue: On radios programmed with Keypad function selections, a phantom "enter key" press causes exit from keypad function menu. This results in disallowing multiple 'FCN' key options.

Affected Models: GPH5102XCMD portable analog command radios.

Recommended Action: Update radio firmware. It is recommended by BK Radio that this upgrade be performed on all GPH5102XCMD radios with a serial number below 0803000.

(Please note: This program will validate the firmware revision level within the unit before writing any information. The update will only be written if required.)

Parts and Equipment Requirements:
1- LAA0725 Programming Cable
1- Software Patch from RELM.com

Procedure:

1) Verify the radio firmware revision installed in your GPH-CMD by pressing and holding the "1" button on the radio keypad. If the radio does not show the current revision number the update is needed. **Current revision: 38596163**

2) Download, install and run the GPH-CMD Field update program (GMH-CMD_0608.zip) from the service section of the www.relm.com
(http://www.relm.com/Sections/Service/BK_Firm.asp)