Service Bulletin

BKSB-1048
Issue Date 1/30/2017

BK RADIO

Issue: Software Update – KAA0733 RES (Radio Editing Software) Ver. 5.5.0
    (Note: replaces Radio Editor NeoVision – KAA0732/735)

Importance: Required if KNG Firmware Version is 5.5.0 or later

Affected Models: KNG-Pxxx, KNG2-Pxxx, KNG-Mxxx

Recommended Action: Update as required. The features and fixes are listed below.

NOTE: THIS BULLETIN DOES NOT APPLY TO <u>KNG-S</u> MODELS

Radio Editing Software Update
Note: Starting with Firmware Release 5.5.0, NeoVision will no longer be supported, instead the new editor, RES will take its place. The compatible RES (Radio Editing Software) version is 5.5.0.
Customers with a registered copy of the previous editor, NeoVision, will be able to download the newest editor from the service section of relm.com by entering a valid serial number on the Software Update page.
http://www.relmservice.com/products/
Authorized customers can download the new radio editor, RES, by logging in prior to navigating to the software section of the website.
The new radio editor, RES, may also be purchased from your RELM/BK Radio dealer or directly from RELM Wireless at (800) 821-2900.

***Important RES Compatibility Notes: RES 5.5.0 will have the capability to update an existing code-plug (.neo file) that was made with a firmware version of 5.0.0 or later to the latest firmware version 5.5.0. This can be achieved by either reading and or opening already saved code-plug. Once the code-plug has been loaded into RES, RES will convert the code-plug to match the 5.5.0 firmware format. This can now be either saved and or written to radios with firmware version 5.5.0. **RES will not support writing to radios with firmware older than 5.5.0**. Any radios using firmware prior to 5.5.0 will continue to use their associated version of NeoVision.

Initial Version Release
    Added Batch Programming Application
    Added Audio Converter Application
    Name change from Radio Options Control to Feature Editing Software
    Added all necessary parameters for firmware 5.5.0
    This version is compatible with firmware 5.5.0.
    Open code-plugs (.neo files) that are 5.0.0 or newer, you can still open older code-plugs but parameters may not be converted correctly.
    Read radios that are 5.0.0 or newer ONLY
    Write to radios with firmware versions 5.5.0 ONLY
    Converters code-plugs that are 5.0.0 or newer to 5.5.0

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Radio Firmware Update (Also see Service Bulletin BKSB-1047)

If you desire to update the radio firmware, perform the following:

Procedure:
1) Verify the radio firmware revision installed in your KNG.
   Select "Versions" from the radio menu.
   Update radios whose software version is less than 5.5.0a

2) Download and install the KNG Field Update 5.5.0a for your portable, mobile, remote mount control head or handheld control head from the service section of the www.relm.com.

   Shortcut: http://www.relmservice.com/products/BK_Digital.asp