



7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1068
Issue Date: 8/28//2021



Issue: In rare occasions during cloning, the target radio's code-plug becomes corrupt. Error messages "Error 2: Invalid Parameters File" or "Error 3: Code Plug Not Found" may be shown on the display.

Importance: High

Affected Models: KNG-Series and BKR5000 Only *** Does not include KNG-PxxxS models ***

Recommended Action: Reformat Code-Plug (Parms File) using "ParmReset" PC application.

Reformatting the Code-Plug Parameter File

Parts and Equipment Requirements:

- 1- KAA0710 Programming adaptor (portables) and USB Cable
- 1- Select the link for the respective model being reset, download, and extract the "ParmReset" PC application from the zipped file

Model	Reset Download Link
KNG/2-P150	P150-Parms Reset 5 8 14.zip
KNG/2-P400	P400-Parms Reset-5 8 14.zip
KNG/2-P800	P800-Parms Reset-5 8 14.zip
KNG-M150	M150-Parms Reset 5 8 14.zip
KNG-M400	M400-Parms Reset 5 8 14.zip
KNG-M800	M800-Parms Reset 5 8 14.zip
BKR5000	BKR5000-Parms Reset 5 8 14.zip

Make sure the application file (*ParmReset-1.2*) and parm file (*parms*) remains in the same directory before running the application.

<input type="checkbox"/> Name	Date modified
<input checked="" type="checkbox"/> ParmReset-1.2	8/25/2021 8:40 AM
RES parms	8/25/2021 8:40 AM

Procedure:

1. Connect the KAA0710 programming adaptor (portables) and USB cable to the radio with the corrupted file.
2. Run the application (Note: When executed, there is no indication the program is running)
3. Wait approximately 1 second, cycle the power on the radio, and set the radio to Zone 1, Channel 1. The display should indicate "RESET" as shown in the picture on the right.
4. The radio can now be reprogrammed using RES (version 5.8.14 or newer is recommended).

