



7100 Technology Drive  
West Melbourne, FL 32904  
1-800-422-6281

## ***Service Bulletin***

BKSB-1087

Issue Date: 3/20/2024

**Issue:** BKR0102 Li-Ion batteries are reporting incorrect capacities relative to the actual capacity of the battery.

**Importance:** High

**Affected Models:** BKR0102 Li-Ion batteries built between 2022 and January 2024.

**Recommended Action:** Upgrade the battery characteristic file to rev 7. (Most batteries are rev 5). The battery upgrade is accomplished by simply inserting a battery into a BKR0303-2 DUC (Dual Unit Charger) that has been upgraded to Firmware revision 3.0.16.

**Required:** BKR0303-2 DUC (Dual Unit Charger) with 3.0.16 FW. FW upgrades to BKR0303-2 DUC require BKR0721 CFP (Charger Field Programmer) available through BK Customer Services or BK Field Application Engineers.

**Please refer to the following document for detailed instructions:**

**[BKR0102 Update Instructions](#)**