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Service Bulletin

BKSB-1097

Issue Date: 7/08/2025

Issue: When a BKR5000 receiver is in proximity to a compatible transmitter, the BKR5000 receiver sensitivity is degraded and may not open squelch. Due to a factory “IF” alignment error, some units between the Serial Numbers listed below may be affected.

Importance: Med

Affected Models: BKR5000 Series between S/N xxxxxxxxx2504xxx to S/N xxxxxxxxx2515xxx

Recommended Options:

1. Return the unit to the factory for realignment
2. If the end user has a Viavi Communication Test Set with BKR5000 Series auto tune capability, the unit can be realigned using the Auto Test application.